

PRIVACY POLICY

Beyond Encryption Ltd and Mailock Ltd (“We” / “Us”) are committed to respecting your privacy and the confidentiality of your personal data, usage data and communications content.

This privacy policy, together with our [‘Acceptable Use Policy’](#), our [‘Terms and Conditions of Usage’](#) and any other documents referred to on it, sets out the basis on which any personal data We collect from you, or that you provide to Us, will be processed by Us. Please read the following carefully to understand our views and practices regarding your personal data and how We will treat it. By visiting www.besecuremail.com (the “**Website**”) you are accepting and consenting to the practices described in this policy.

GENERAL INFORMATION

This privacy policy sets out our current data processing practices. If you have any queries or concerns regarding these practices, please contact us at enquiries@beyondencryption.com

For the purposes of the United Kingdom’s Data Protection Act 1998, Beyond Encryption Limited (Beyond Encryption), company number 08814096, is a wholly owned subsidiary of Mailock Limited (Mailock), a company also registered in England and Wales under company registration number 5763590, each having its registered office at Town Quay House, 99 Gosport Road, Fareham, Hants, PO16 0PY. Mailock is the data controller in relation to the personal data you disclose to Beyond Encryption.

THE INFORMATION WE COLLECT

We may gather and use information about you in the provision of the secure email service (The Service), including (but not limited to) information in the following categories:

- **Registration/Identification:** When you register for Beyond Encryption at www.BEsecuremail.com, we will collect personal identification information (such as your name, date of birth, mobile number, postal and email addresses). We will also collect electronic identification data such as IP address, cookies. We will also ask you for information regarding the technology required to use the service.
- **Marketing:** On occasion, we may also ask you for other personal information in connection with surveys, sweepstakes or other

promotional offers running on our site but your participation in these features is purely voluntary.

- Site usage: While on our site, we automatically log certain information about how you're using our site. This information may include the URL that you came from (source data), your IP address and the pages you visit while on our site. We engage the services of third party analytics providers to track and analyse usage and volume statistical information from our users and visitors to our site. We may also place a pixel on pages on our site, or those of our partners. This enables us to record in our server logs that a specific user ID has visited a particular page. This data allows us to analyse and determine our audience's behavioural characteristics, which helps us to optimise our site.

USE OF COOKIES

By using Beyond Encryption's website you are giving your consent to the use of cookies. You can choose to reject cookies at any time, either by changing your browser settings (if your browser permits), by ceasing to use the website or by using the applicable opt-out functions. You should be aware that certain features are only available through the use of cookies and if you choose not to accept cookies these features may not be available to you.

Cookies are small files that contain a string of characters (text) that are sent to your browser from a website's server. The cookie may contain a unique identifier but it does not contain personally identifiable information such as your name or email address. The browser stores the cookie on your computer's hard drive and this may be accessed next time you visit the site.

We use cookies for a variety of purposes, including to:

- Automatically access your previously stored account information and preferences to deliver a more personalised service
- Provide customer and site analytics so that we can review and optimise the service based on things like usage patterns and audience size
- Initiate security measures such as 'time out' when you have been inactive on the site for a period of time

We don't recommend that you restrict or block cookies as this may impact the functionality of our website. However, if you are not sure you can find comprehensive information here www.ico.org.uk

WHERE WE STORE YOUR INFORMATION

The data that we collect from you will be stored at a destination inside the European Economic Area ("EEA").

By submitting your personal data, you agree to this storing or processing. We will take all reasonable steps to ensure that your data is treated securely and in accordance with this privacy policy.

HOW WE USE THE INFORMATION WE COLLECT

Our primary purpose in collecting information is to provide you with a safe, efficient, personalised experience. We collect and use personal data relating to you as permitted or necessary to:

- Provide the best possible secure email service, delivering relevant content to you when you are on our website and providing a more efficient, customised and seamless experience when using our service.
- Verify your identity
- Provide you with customer support
- Inform you about service updates, faults and changes to our terms of use and privacy policy
- Request feedback or participation in online surveys
- Measure, customise and improve the service based on customer and site analytics
- Organise and carry out marketing and promotional campaigns and offers
- Protect both your and our interests, including to enforce our Acceptable Use Policy

INFORMATION SHARING AND DISCLOSURE

We do not give, rent, lend or sell individual information to any third party for marketing purposes. Furthermore, we will not disclose any information about individual users, except as described below:

- We may disclose information with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006.
- Third party service providers: We may employ the services of third parties to aid us in certain aspects of our operations (such as site analytics, distribution of marketing and promotional materials such as email, or conducting a survey). Depending on the services performed, some of these providers may be provided with user information. These

contractors would be subject to data protection and confidentiality agreements, which limit their use and disclosure of all information they obtain through their relationship with Us, consistent with this policy.

- Recipients of the secure emails that you send: When you send a secure email using Us, your email address, name and the subject line of your email will be shared with your chosen recipient via The Service. The content of your email will be encrypted until your intended recipient has answered a challenge set by you. Once the recipient has correctly answered your challenge the content of the email, including attachments, will be shared with the recipient.
- Legal requests: Beyond Encryption may disclose your personally identifiable information to protect the rights and property of Beyond Encryption as well as to comply with any applicable law or valid legal process. This includes, but is not limited to:
 - Requests by government agencies: we will disclose any information we have in our possession to law enforcement or government officials in response to any inquiry or investigation or if in our sole discretion, we believe it is necessary or appropriate in connection with any investigation or activity that is or may be illegal or may expose us or you to legal liability
 - Disclosures we are legally required or entitled to make under any enactment, rule of law or by the order of a court
 - Business Sale: In the event that Beyond Encryption sells any business or assets to a third party, we may disclose your personal information to the prospective purchaser.

SECURITY

Beyond Encryption is committed to protecting your personal information. All information that you provide to us is stored on our secure servers. Access to any personalised area of the site is password-protected for your privacy and security. While we do our best to protect your personal information Beyond Encryption cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk.

What does all this mean? Just as in the real world, you must protect yourself. You are responsible for maintaining the secrecy of your passwords and/or any account information. If you need to change your password, please sign in to the site, go to your personal settings (the link is top-right of any page) and then make the necessary changes.

CONTACTING YOU

If you register with Beyond Encryption or sign up for or buy any of our products or services from Us, we will send you information about our products and services. This will include communications relevant to the registration or account management process, use of the service and information about service updates, faults or changes to our privacy policy or acceptable use policy. We may also send you marketing and promotional communications. If you would rather not receive these marketing and promotional communications, you will be able to adjust your marketing preferences via the 'My Account' section of the website. There will also be a link at the bottom of each marketing newsletter, which will allow you to unsubscribe, or alternatively you can contact us at support@BeyondEncryption.com and we will help you.

DEACTIVATING YOUR ACCOUNT OR EDITING YOUR INFORMATION

You have the ability to edit your information and preferences at any time. If you want to correct or change the information in your profile, or any other information we have about you, please go to your profile page and make any changes there, or alternatively contact us for support. If you want to change your email address for delivery of your email subscriptions or unsubscribe, please adjust your email settings or contact us.

USERS AGED 16 AND UNDER

If you are aged 16 or under, please get your parent/guardian's permission beforehand whenever you provide personal information to Us. Users without this consent are not allowed to provide us with personal information.

ACCESS TO INFORMATION

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

CHANGES TO THIS PRIVACY POLICY

We may amend this privacy policy from time to time. If we make any substantive changes to this policy, we'll announce it on our site.

BROWSER COMMUNICATIONS ENCRYPTION

We employ SSL certificates with Extended Validation. This is currently the most secure certificate available. With this certificate more modern browsers are able to use 256-bit encryption and for older browsers it ensures that 128-bit encryption is possible. Click on the lock icon in your browser's status bar to learn more.

EXTENSIVE FIREWALLS

Access to our hosting infrastructure is protected by state of the art firewalls designed to prevent unauthorised access.

DATA

All your profile data is securely housed in an Internet server hosting space that provides enhanced physical security, fire protection and electronic shielding.

NETWORK INTRUSION DETECTION SYSTEMS

Network-based IDS (intrusion detection system) provides 24x7 network monitoring and alerts security personnel to any external attacks on the network.